

Food Service

StaffAlerter provides notifications for restaurant staff and customers



Restaurants and food service operations need to communicate in a timely manner with workers regarding staffing changes or assistance, facility closures or open hour changes based on weather, and unexpected changes to routines or schedules.

StaffAlerter is capable of notifying groups of people via SMS text, email and phone messages. The flexibility of StaffAlerter allows for custom configurations to address the unique communications challenges that occur daily in the food service environment.

StaffAlerter can incorporate inputs from wireless PADs (Personal Alerting Device) or hardwire buttons that can be located at tables to alert staff to assist diners with requests.



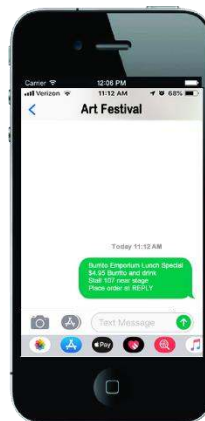
Monitoring of refrigeration unit temperatures and providing emergency notification in the event an employee becomes locked in the unit is a standard application. Access control for afterhours entry can be supported through relay control on doors. Alarm system integration to notify management of an event is supported, with an SMS, email or voice message sent to one or more persons.



StaffAlerter provides multiple programmable inputs and outputs designed to activate alert buttons, door access, alarm systems, time clocks, monitor equipment such as refrigerators, HVAC or alarm systems.

Mobile communications inside and outside the facility is supported with the SA-Communicator. Alerts, custom status messages and a panic button with geo-location features are standard, perfect for Managers making bank deposits.

For food service vendors at public venues or with food trucks, StaffAlerter can provide updates and notifications to attendees as to when and where they may be located and any special promotions to be offered during the event. For example, when persons buy their ticket to the venue, their cell phone contact can be collected at time of purchase and the food service provider can send updates throughout the day calling attention to their location and menus.



StaffAlerter

Designed to leverage communications and mass notification for security and routine notifications

- SMS text messaging
- Email
- Phone message
- Cell phone notification

Designed to support monitoring and control functions

- Fixed and mobile alert buttons
- Restaurant-wide alerts via paging
- Staff notifications for scheduling and call-ins
- Weather alerts
- Desktop, visual and audio alerts

Designed to work with premise and cloud based control using Wi-Fi and cellular access